

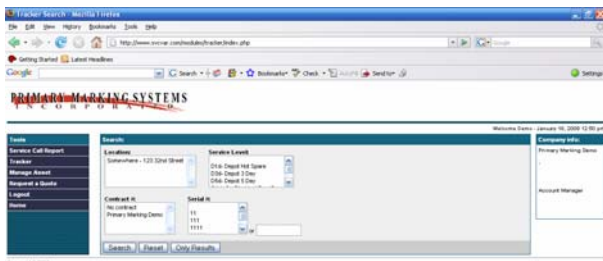
Here's How IT works

1. **Primary Marking Systems provides multi-vendor service solutions for all types of IT equipment, with one invoice, one contract term, and one point of administration.** That means you save time and money by going to only one source for quotes and billing from multiple service providers.

Systems, Workstations, Servers, Printers, RF Equipment, Routers, Hubs, PCs – they all have to be maintained. There are often hundreds, even thousands of multi-vendor devices, spread across varied geographies. Wouldn't it be nice to have one **integrated** service contract, with one invoice, and one organization to call regarding all billing questions and pricing issues?

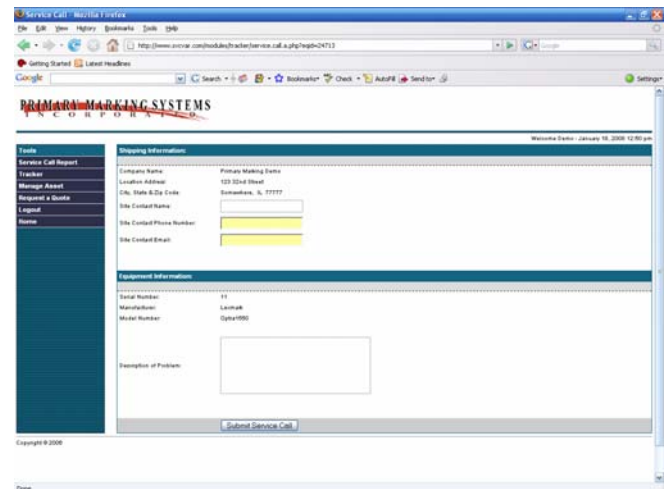


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2. **Primary Marking Systems provides online asset tracking for existing and new assets, giving instant and secure access to all contract and equipment information twenty-four hours a day, seven days a week.** This means a corporate user can log on, view assets at a glance, place service calls, plan renewals, and shop for better pricing – all on the same web site.

Keep track of all of your IT hardware assets – live 7x24. Know where **everything** is, or where it is supposed to be, who is responsible for that asset, and how much you are paying to maintain it. Know when the contract renews, plan budgets, and do it all with Primary Marking Systems



3. **Primary Marking Systems saves the end-user time by providing a single web site for all service call placement.** We can even seamlessly link our web dispatch service to our client's site, maintaining company image (colors, logos etc.) throughout the call placement process.

Place service calls enterprise wide, across all equipment types, on the same website, on the same 800#. You get the convenience of one stop service, without giving up the expertise of "best in class" providers.

Included in Primary Marking Systems's service and support solutions are:

- 24x7x365 Coverage
- On-site Next Business Day Coverage
- On-site Four Hour Response Coverage
- Three Business Day Depot Coverage
- Five Day Depot Coverage
- Next Day Hot Spare Depot Coverage
- Custom Service Plans

Contact us today to find out how you can save time and money and make service easier!



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